



Risk and Resilience in an Intercultural World



TUESDAY April 12, 2011

4:00 - 6:00pm	Registration Desk Open	Mezzanine Lobby
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WEDNESDAY April 13, 2011

Time	Event			Location
7:30 am- 6:00 pm	Registration, Hospitality			Mezzanine Lobby
Morning Master Workshops				
8:00 am – 12:00 noon	AM 1	Emotional Intelligence and Diversity: The Next Frontier in D&I Work	Lee Gardenswartz & Anita Rowe	Lawrence A
	AM 2	Assessing Intercultural Risk and Ensuring Resilience: Getting the Right People on the Bus (and enjoying the ride)	Michael Tucker	Blake
	AM 4	Let's Play! Activities & Techniques for intercultural Discovery & Competence-Building	Basma Ibrahim DeVries & Nagesh Rao	Continental A
	AM 5	The Business of Intercultural Business	Don Rutherford & Noel Kreicker	Cook
12:00 pm -1:00 pm	Lunch Break <i>(On Your Own)</i>			
Afternoon Master Workshops				
1:00 pm - 5:00 pm	PM 1	Using Stereotype and Contact Theory Research to Activate Cultural Competence and Inclusion	Andy Reynolds & Donna Stringer	Lawrence A
	PM 2	Training and Coaching with Corporate Clients: The Power of Culture-Specific Insight (with examples from China)	George Renwick	McCourt
	PM 3	The Collaborative Internet: Using Web 2.0 Tools in Intercultural Teaching, Learning & Collaborative Work	Rob Pusch	Welton
	PM 4	Have a Nice Day! Reducing Risk and Alleviating Anxiety in the Training Room	Janet Bennett	Blake
	PM 5	Bridging the Marketing Gap: Getting Intercultural Solutions to the Right People at the Right Time to Make a Real Contribution	Candice Hughes & Ann Marie Lei	Cook
6:00-8:00 pm	Exhibits, Silent Auction set up			Mezzanine
6:00-7:30 pm	Grand Opening & Town Hall Meeting			Continental A
7:30-9:00 pm	Opening Reception Guitar: Darren Skanson			Augusta, Lobby Level

THURSDAY, April 14, 2011

<i>Time</i>	<i>Event</i>		<i>Location</i>
6:30-8:00am	Wellness Activities, Yoga		Continental A
7:30am-5:00pm	Registration and Hospitality Desk		Mezzanine Lobby
8:00am-5:00pm	Exhibits		Mezzanine Lobby
9:30am-6:00pm	Silent Auction		Lawrence B
8:15am-9:30am	KEYNOTE ADDRESS	The Fundamentals of Human Performance: Understanding Risk & Failure Leads to Resilience & Success!	Dr. Todd Conklin Continental Ballroom C
9:30-10:00am	Coffee Break		Mezzanine Lobby
10:00-11:30am	SESSION 1		Facilitators Location
<i>Diversity & Inclusion Track</i>	Diversity, Global Mindset and Leadership: Connecting the Dots for Your Corporation		Louise Wilkinson Lawrence A
<i>Research Track</i>	Risk and Resilience: Experiences of Cambodians' Multiple Displacements		Sylvia Cowan Blake
	Mind the Gap: Cross-Cultural Interactions		Sheri Mackey Welton
	Addressing Conflict in Decision Making: Using Culture and Personality		Paula Swanson McCourt
	Intercultural Training for High Threat Environments		Ray Leki Curtis
	Six Steps to Resilience: The Personal Leadership Approach		Viviane Ephraimson-Apt, Heather Robinson Cook
	The Resilience of LGBT People and Communities: The Diversity of Our Values and Cultures		Rob Pusch, Randall Stieghorst, Rebecca Parrilla, Nancy O'Brien Tabor Auditorium
	Working with the Chinese: Seeing Resilience in the Face of Change		Christopher Deal and Amy Liu Continental A
11:30-11:40am	Transition time		
11:40am-12:40pm	SESSION 2		
D & I Track	Risk and Gain in Creating Inclusive Cultures: Ascending the Curve of Human Development		Douglas Stuart Lawrence A
Research Track	Intercultural Sensitivity and Foreign Student Advising: An Empirical Exploration		Jef Davis Blake
	From North and South, Two Stories of Resilience in the Resource World, a Cree and a Peruvian		Mafalda Arias, Bee Schadeck Welton
	Grief Is A Tease: Stories and Strokes of Loss, Resilience, Humor and Hope		Nagesh Rao McCourt
	Risk and Resilience in International Development and Education: The Case of Indigenous Peoples and Climate Change		Claire Stienecker Curtis
	Building Resilience in Cross Cultural Adjustment Through Small Groups		Ruth Beck Cook
	Creating an Earth-Centered Culture: Integrating Ecovillage Practices into Multicultural and Environmental Education		Alan Wight Continental A
12:40-2:00pm	Lunch - Scholarship Recipients introductions Special Interest Groups & Local Groups		Augusta, Lobby Level

2:00-3:00pm	SESSION 3	Facilitators	Location
D & I Track	Screening of the Feature Documentary Crossing Borders with the Film Director (Film starts at 1:30pm)	Arnd Wächter	Tabor Auditorium
Research Track	Culture and Perceptions in Hotel Guest Satisfaction: A Guam Intercultural Study	Fred Schumann	Welton
	Leadership: Areas of Opportunity in Some Latin American Countries	Rossana Miranda-Johnston	Lawrence A
	A Culture From Nothing: Creating a New Global Culture in 1000 Days at a University in Saudi Arabia	William Dant, Lobna Ismail	McCourt
	Working to Promote & Strengthen Resilience in Expatriates & Their Families	Virginia Pearson	Curtis
	Improvisation: Resilience in an Ambiguous World	Alex Cleberg	Blake
	We're Resilient, But We Could Be Thriving! Tackling Our Hurdles Together	Melinda McClelland	Cook
	Having SISU—Resilience—the Finnish Way: A New and Creative Adaptation to Today's Changing World	Katarina Holm-DiDio	Continental A
3:00 – 3:10pm	Transition time		
3:10-4:25pm	SESSION 4		
D & I Track	Global Gender Challenges	Alan Richter	Lawrence A
Research Track	Developing Mindful Intercultural Communication for MBA Cross-Cultural Immersion Programs	Elizabeth Tuleja	Blake
	Using the GlobeSmart Tool to Create More Targeted Intercultural Training	Shelley Morrison, Kyoung-Ah Nam	Welton
	Global Teams: Working Across Time, Distance and Culture	Susan Bray	McCourt
	Intercultural Experiential Learning: A Native American Retreat	Kathleen Rust	Curtis
	The Resilience of Eroticism	Brant Dykehouse	Cook
	Fear, Culture and Community Resilience Across Cultures: Lessons from the Mexican Border	Ray Leki	Tabor Auditorium
	Embracing Risk-Building Resilience: Coaching Skills within Cross-Cultural Training	Carolyn Ryffel	Continental A
4:25-4:45pm	Coffee Break	Mezzanine Lobby	
4:45pm-6:00pm	SESSION 5		
D & I Track	Taking Diversity Global: Meanings, Challenges & Best Practices	Neal Goodman	Lawrence A
Research Track	Mexican Graphic Narrative: Researching Culture through Comics	William Brashears	Blake
	Bridging Cultures for Service Excellence: Using Intercultural Communication as a Training Tool for Professional Staff Working With International Population on a College Campus	Aleksandra Nestic	Welton
	Staying Afloat! Resilience Strategies Living & Working in an Intentional Intercultural Community	Jon DeVries, Basma Ibrahim DeVries, Patricia Vigil, Greg Walker, Alfred Flores	McCourt
	The Anatomy of No: A Cross-Cultural Coaching Technique	Rossana Miranda-Johnson, Chris Balsley	Curtis
	Theatrical Resilience: Using Theatre of the Oppressed to Understand (and Prevent) Traumatic Intercultural Interactions	Stephanie Pollack	Cook
	Building Capacity through an Intercultural Leadership Experience	Joan Sargent, Shane Erickson, Tonya Sconiers	Tabor Auditorium
	Ethics and Values: The Compass and Sails of the Interculturalist's Ship	Maria Thacker, Kelli McLoud-Schingen	Continental A
6:00-8:00pm	Dine Around Denver - Meet at Lobby Level		
8:00-9:00PM	Conversation Hour - Risk, Resilience & Culture in Times of Crisis with Pari Namazie, Basma Ibrahim DeVries and Sue Shinomiya	Facilitated by Heather Robinson	Tabor Auditorium

Friday, April 15, 2011

<i>Time</i>	<i>Event</i>	<i>Location</i>
6:30-8:00am	Wellness Activities, Yoga	Continental A
7:30am-5:00pm	Registration and Hospitality Desk	Mezzanine Lobby
8:00am-5:00pm	Exhibits	Mezzanine Lobby
9:30am-6:00pm	Silent Auction	Lawrence B
8:15am-9:30am	KEYNOTE ADDRESS Intercultural and Diversity: Oxymoron or Paradox?	Dr. Bill Cross Continental Ballroom C
9:30-10:00am	Coffee Break	Mezzanine Lobby

10:00-11:30am	SESSION 6	Facilitators	Location
D & I Track	Engaging People in Constructive Discussion of Diversity Using an Inclusive Model	Lee Gardenswartz	Lawrence A
Research Track	Experiential Intercultural Learning for Faculty: What and How do the Leaders of Intercultural Programs Learn?	A.T. Miller	Blake
	Intercultural Competence and Business Results: An Organization Development Case Study at Microsoft	Heather Robinson and B. Schroeder	Welton
	Being Resilient While Crossing Cultures: Peace Corps' Participatory Activities for Training Staff and Volunteers	Judee Blohm, S. Alimchandani, S. Moles	McCourt
	Taking risks safely: A Project for Crossing Cultures in the Intercultural Classroom	Adriana Medina-Lopez-Portillo	Curtis
	Cultural Intelligence in Action: Facilitating Cultural Intelligence Activities for Leaders and Managers	Mai Moua	Cook
	The Power of Intercultural Movies in Cross-Cultural Training	Peter Fordos	Tabor Auditorium
	Taking the Risk out of Global Leadership Development: Using Assessments and Simulation-Based Training to Build Resilience	Joyce Osland and Karen Haggerty	Continental A
11:30-11:40am	Transition time		
11:40am-12:40pm	SESSION 7		
D & I Track	Don't Ask My Age: Strategies for Success in Age Diverse Teams	Tamara Thorpe, Kari Tyler	Tabor Auditorium
	Trends in Repatriation Training	Sharon Nakpairat, Louis Lima	Lawrence A
	Doing Well for Ourselves While Doing Well for the Profession While Doing Well for the World	Melinda McClelland	Welton
	Survival Strategies: How Foreign Students Cope and Thrive in a Finnish University Setting	Steven Crawford	Curtis
	A Possible Model for Multicultural Resilience in the 21st Century	Jacqueline Wasilewski	Blake
	Critical Incidents for Intercultural Communication in Health Care: A Closer Look at Multicultural Team Dynamics	Jake Evans	Cook
12:40-2:00pm	Lunch - SIETAR USA Business Meeting	Augusta, Lobby Level	

<i>Time</i>	<i>Event</i>	<i>Facilitators</i>	<i>Location</i>
2:00 - 3:00pm	SESSION 8		
D&I Track	Intercultural Competence as Resilience for At-Risk Youth	Mark Harden	Lawrence A
Research Track	Sojourn Through Spiritual and Religious Tension: A Quantitative Study of Intercultural Competence and Worldview Development	Naomi Ludeman Smith	Blake
	Using Story for Influential Training Sessions and Presentations	Gene Edgerton	McCourt
	Developing Intercultural Competence as a Certified Professional for Learning and Performance	Claudia Zysk	Curtis
	The Toyota Congressional Hearings: A Cross-Cultural Conflict Situation	Motoo Unno	Tabor Auditorium
	When the Risk of Cross Cultural Incompetence Becomes Life-Threatening: Selling Cross-Cultural Training at the Pentagon	Denise Pirrotti Hummel	Continental A
3:00-3:10pm	Transition Time		
3:10 -4:25pm	SESSION 9		
D & I Track	Transformational Diversity: What Transformational Diversity Can Do for Interculturalists and What Interculturalists Can Do for Transformational Diversity	Fiona Citkin, Ph.D.	Lawrence A
Research Track	Social Capital Networking and Immigration Populations in Minnesota	Mary Laeger-Hagemeister	Blake
	Teaching Virtually With CultureWizard	Sean Dubberke	Welton
	Shift Happens: Riding the Wave of Technology Mindfully	David Sanford	McCourt
	Leading in Good Times and Bad: The Power of Resilient Listening	Catherine Zizik	Curtis
	The Risk and Resilience of (Some) Kids	Bette Davis	Cook
	Building Effective Multicultural Workplaces: Website and Video Materials for Facilitating Intercultural Communication	Erin Waugh	Tabor Auditorium
	Learning Through Risk: Global Competencies for Thriving in the International Arena	Janet Bennett, Joyce Osland, Donna Stringer	Continental A
4:25-4:45pm	Coffee Break		
4:45-6:00pm	SESSION 10		
D& I Track	Resilient Women in Intercultural Relations: A Feminist Study	Nancy O'Brien	Welton
Research Track	Communication is Cultural: Meanings of Participation and the Need for Intercultural Research and Training	Brett Craig	Blake
	Cross Cultural Coaching for Resilience: Working Effectively in a Cross Cultural Virtual Team	Prabha Chandrasekhar	Lawrence A
	The Risk of Ignoring Brazil: A Sleeping Giant Finally Awakens	Kristine E. Menn, Roberto Teixeira	Curtis
	Intercultural Education: Daring to Try Out New Theories, Approaches and Pedagogies for Transformative Learning	Betina Szkudlarek, Laurence Romani	McCourt
	Transformative Learning & Reflective Practice: A Blended Approach to Fostering Intercultural Competence	Nancy Jambor, Robin Parry	Tabor Auditorium
	Engaging White Men in the Diversity Journey	Louise Wilkinson	Continental A
6:30-7:30pm	"Meet the Authors" Event		Mezzanine Lobby
7:30-11:00pm	Appreciation Banquet and Dance - Live Band: Kutandara		Continental Ballroom

Saturday, April 16, 2011

<i>Time</i>	<i>Event</i>	<i>Location</i>	
6:30-8:00am	Wellness Activities, Denver Walk	Meet in hotel lobby	
7:30am-12:00PM	Registration and Hospitality Desk	Mezzanine Lobby	
8:00am-3:00pm	Exhibits	Mezzanine Lobby	
8:00am-9:30am	Silent Auction	Lawrence B	
8:15am-9:30am			
KEYNOTE ADDRESS	Resilience: The Art of Survival	Pari Namazie, PhD:	Continental Ballroom C
9:30-9:45am	Coffee Break - Silent Auction Closes		Mezzanine Lobby
9:45-11:15am	SESSION 11	Facilitators	Location
D& I Track	Multicultural Dialogue Across Intercultural Differences	Chad Beyer	Cook
Research Track	Immersion, Transformation and Intervention in Student Learning Abroad	Michael Vande Berg	Blake
	Multiple Cultural Identities and Cultural Intelligence in Intercultural Training – How and with What Tools Can We Train Leaders and Employees to Cope with Complexity in a Dynamic Global World?	Stine Fehmerling	Lawrence A
	Out of Your Head... Into the Moment: Using Improv and Stories to Enhance Cross-Cultural Learning	Julia Gaspar-Bates, Kristin Hibler	McCourt
	Risky Business? Cultural Resilience and Sustainability in Uncertain Times	Cecilia Utne and Rensia Melles	Curtis
	Oh No, You Didn't! The Interpersonal Risks & Rewards of Challenging Intolerance	Laura Dupont-Jarrett, Devjani Banerjee-Stevens	Continental A
11:20am-12:35pm			
SESSION 12			
Research Track	Zen and the Art of Offshoring: Building Resilient and United Teams Between India and the West	Vicki Flier Hudson	Lawrence A
	Risk and Resilience in an Intercultural Journey: A Personal Story	Lisa Singh	Welton
	The Use of Narratives to Increase Intercultural Learning: How Personal Experiences of Risk and Resilience Can Benefit Research and Teaching	Elizabeth Root and Anchalee Ngampornchai	Continental A
	Using Autobiographical Writing to Teach Intercultural Appreciation and Communication	John Knight	Curtis
	Jet-Setting and Misunderstandings: Differences in Perspectives About Risk and Safety Across the Aviation Industry	Kyla Zimmermann	Blake
12:35 – 1:45pm	Lunch Winning bidders pick up items from Silent Auction	Augusta, Lobby Level Lawrence B	
1:45-3:00pm			
	SESSION 13		
	ROUND TABLE DISCUSSIONS (Proposed Topics)	Continental C	
	Colorado Interculturalism Education in an Intercultural World Ethics in the Intercultural Context GLBT, Culture and D&I Global Business and Consulting Middle East/North Africa Professional Development Intercultural Grab Bag: What's on Your Mind?		
3:00-3:15pm	Closing Celebration	Continental C	